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Hub Pen's Colleen Bibby Receives SAAGNY's Customer Service Rep of the Year Award

BRAINTREE, MASSACHUSETTS (November 13, 2015) – Hub Pen Company is proud to announce Colleen Bibby has received the SAAGNY (Specialty Advertising Association of Greater New York) Customer Service Representative of the Year Award. Bibby has been with Hub Pen for three years providing customer service for the company's customers in New York State and Hawaii. "It's an honor," said Colleen. "I've had a good rapport with my customers and feel I've always been able to make it work, but I wasn't expecting this."



Colleen Bibby

The award was presented to Bibby at SAAGNY's 60th Anniversary Celebration held at the Glen Island Harbour Club in New Rochelle New York. Colleen was nominated by distributor members of SAAGNY for consistently providing superior customer service and reliability; working respectfully and diligently to resolve problems; and providing an example of integrity and professionalism for both Hub Pen and the promotional products industry.

"We are all very proud of Colleen and this great recognition she is receiving – she is the face of Hub Pen and has a "can do" attitude that helped her win this prestigious award," said Hub Pen President, Joe Fleming. "We are also very proud of all of Hub Pen, without a spectacular team behind her, working alongside her and backing her up, this award would not have been possible for Colleen."

About Hub Pen Company: Boston has been described as the "Hub of the Universe" and in the Hub Pen story the same holds true. From Frank and Rita Fleming's humble beginnings in Boston to the 100 million pen annual operations of today, Hub Pen has grown to serve an ever-increasing national and international market.

Owned and operated by the Fleming family since 1954, Hub Pen has won:

- ASI Distributors Choice: 2015 #1 for Writing Instruments
- PPAI Supplier Excellence Award for Writing Instruments five years running
- Promo Marketing: 2015 Supplier Excellence Awards Winner Writing Instruments
- Identity Marketing: 2015 Readers Choice #1 Supplier; #1 for Writing Instruments

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