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## Hub Pen Hires Customer Service Rep Susan Bousquet

**Braintree, MA, May, 2017** – Hub Pen Company and Beacon Promotions are proud to announce the addition of Susan Bousquet to their customer service team. The Massachusetts native comes to Hub Pen with over 30 years customer service experience in the promotional products industry, growing along with the New England greeting card supplier she represented.

“They were great people to work for. I loved getting to know the customers and even meet them face to face,” Susan was happy to say. “Some of us became good friends. I’m looking forward to building relationships with my customers at Hub as well.”



Since she has joined Hub Pen earlier this year, she has learned a lot from her fellow team members, “Everyone was so helpful and willing to share their knowledge.”

Susan spends her summers camping on Cape Cod and enjoys taking trips to Virginia and North Carolina to visit her daughter and 6 year old grandson. She is also an avid member of Red Sox Nation.

Hub Pen Customer Service Manager Chris Ford is happy to have her on board. “Susan brings an energetic spirit and passion for service excellence, we are very excited to have her as part of the HUB Pen family.”

### About HUB:

Boston has been described as the “Hub of the Universe” and in the Hub Pen story the same holds true. From Frank and Rita Fleming’s humble beginnings in Boston in 1954 to the 100 million pen annual operations of today, Hub Pen has grown to serve an ever-increasing national and international market. Our customers have rated us “A” on the SAGE rating system and 5 out of 5 stars on ESP. For more information on Hub Pen, visit our website at [hubpen.com](http://hubpen.com) or call customer service at 800-388-2323.

### About Beacon:

A multiple Star Supplier Winner with a great reputation for service. Our customers have rated us “A+” on the SAGE rating system and 5 out of 5 stars on ESP. Beacon offers a wide selection of products, such as: calendars and planners, table covers, flashlights, highlighters, housewares and name badges. You will also find premium leather products in our Canyon Outback Leather line and Name Brand products for executive gifts and incentives. For more information on Beacon, visit our website at [beaconpromotions.com](http://beaconpromotions.com) or call customer service at 800-628-9979.



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*enjoy writing™*  
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